

# Request Assistance and Delete Your Account

At Verofy, we're committed to ensuring a seamless experience for our users. If you're looking for assistance or considering deleting your account, we're here to help.

## Reach Out to Our Support Team

If you have any questions, concerns, or need assistance with anything related to Verofy, our dedicated support team is just an email away. Connect with us at [help@verofy.support](mailto:help@verofy.support), and we'll get back to you promptly.

## Request Account Deletion

If you've decided to part ways with Verofy, we understand, and we're here to assist with the account deletion process. Follow the steps below:

1. **Email Confirmation:** Send an email to [help@verofy.support](mailto:help@verofy.support) with the subject line "Account Deletion Request."
2. **Include Details:** In the email, provide the following details:
  - Full Name
  - Email Address associated with your Verofy account
3. **Confirmation:** You will receive a confirmation email once the account deletion process is initiated.

## Important Information:

- Account deletion will need to be discussed based on your minimum term.
- Please ensure you've backed up any essential data before initiating this process.
- If you encounter any issues or have concerns, our support team is here to assist.

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