Adding your Amex Merchant ID

IMPORTANT!: Verofy® have no responsibiity for processing and settling Amex transactions. We can only accept Amex Merchant ID accounts whereby Amex directly process and settle Amex transactions.

Please note, Amex transactions are only supported on the Verofy® Move.

*Before you provide us with your Amex Merchant ID, make sure you've checked that Amex process and settle any Amex transactions directly to yourself, as the Verofy® Move routes these transactions directly to Amex. If you are not sure, we recommend you contact Amex to discuss this before adding your Amex Merchant ID. For information on Amex settlements, click **here**.*

Existing Customers

If you're an existing customer, we can get AMEX added to your Verofy® Move in a few easy steps.

1) Send us a message from Verofy® App/Cloud or email us at help@verofy.support , let us know you want to add AMEX to your Verofy® Move.

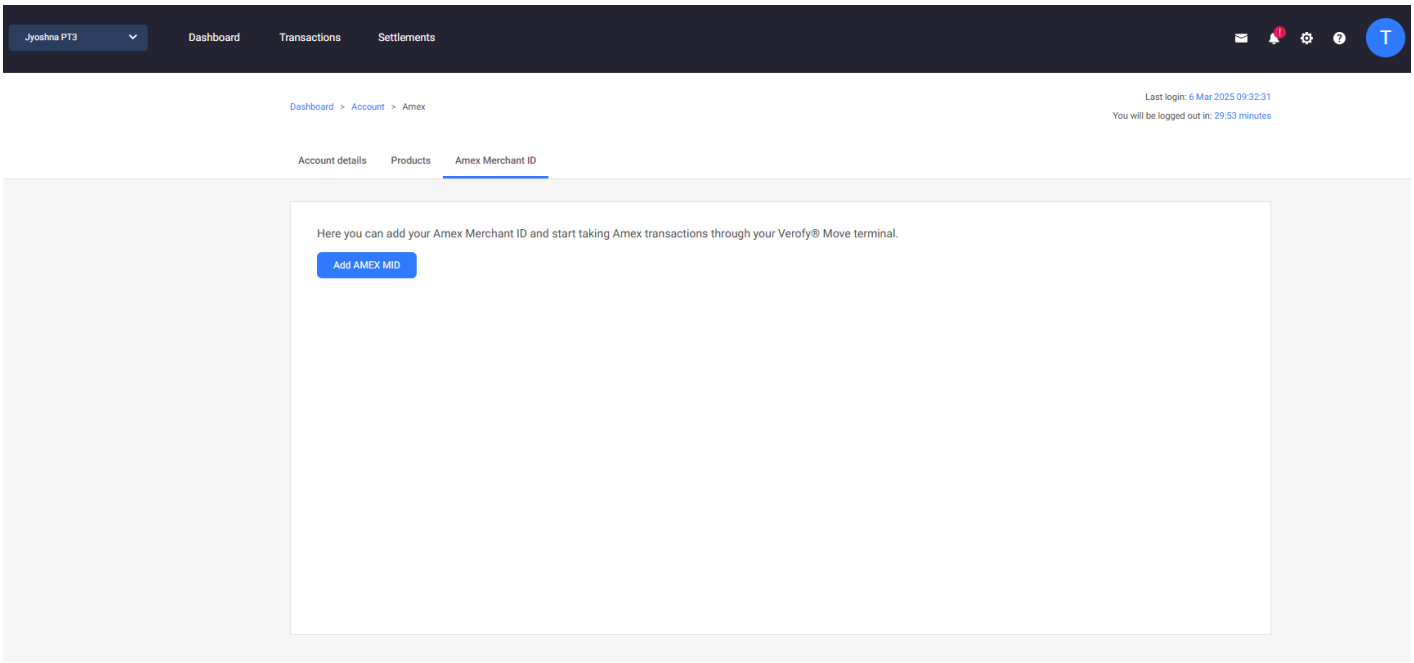
2) We'll need you to confirm your AMEX MID and that AMEX process and settle your AMEX transactions (if you're not sure, you can check with them directly!)

3) One of the support team will then confirm the next steps and get your Verofy® Move updated to accept AMEX payments!

New Customers

If you're a new customer, you can provide your Amex Merchant ID during the Verofy® App registration sign up if your introducing partner told us you needed this. Remember, you should be sure that Amex process and settle your AMEX transactions before you provide your AMEX MID. If you're not sure or don't have your Amex number to hand, you can skip entering the AMEX MID during your sign up and add this later in Verofy Cloud.

To add later in Verofy Cloud, head to the circle in the top right of the screen, select **Account**, then the **Amex Merchant ID** tab. Here, you can add the information to start taking Amex payments on your Verofy® Move.



If you encounter any issues trying to add your Amex Merchant ID, get in touch with us and we will be happy to assist you further.

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