

Z reports - Amex transactions

If your Verofy® Move is configured to accept Amex payments, you'll see two Z report options. It is important to remember that Verofy® have no responsibility for processing and settling Amex transactions. We can only accept Amex Merchant ID accounts whereby Amex directly process and settle Amex transactions.

The Verofy® Move routes Amex transactions directly to Amex. You can run a Z report to see the total amount of Amex transactions processed each day.

To do this, head to the Admin menu and select the Z Report (End of Day) option. Then, select the Amex option and this will run the report.

Any funding queries regarding Amex transactions should be raised to Amex directly.

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