

Locating the SIM Card

This page provides information on how to locate the SIM card in your Verofy® Move, should you ever need to.

In the unfortunate event that you need a replacement terminal, or you're experiencing issues with SIM connection, you might need to remove the SIM card in your Verofy® Move.

1. To find the SIM card, turn the terminal over so you can see the back. You'll see a lock mechanism in the bottom centre of the terminal. Slide this to the right to unlock the back of the terminal.

[1.png](#) not found or type unknown

2. When you take the back off the terminal, you'll see the battery. Remove the battery.

[2.png](#) not found or type unknown

3. You'll then see where the SIM card is located.

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4. To remove it, carefully slide the SIM card to the right to release it from the SIM holder.

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Remember to keep the SIM card safe if you remove it.

That's how to locate your SIM card.

Revision #10

Created 28 April 2023 15:18:26 by Verofy® Support

Updated 3 November 2025 12:32:01 by Verofy® Support