

# Finding a specific transaction

To locate a specific transaction, head to the **Transactions** option in the Verofy® App.

image.png and or type unknown

Select the **filter** button in the top right of the page to open the advanced options for filtering a transaction.

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You can find transactions by searching by the transaction reference, by a specified or range amount, or by the transaction type, status, channel and card type. You can also filter by a specific date, or between date ranges. In the example below, the user is looking for approved sale transactions between £50 and £100 taken on their Verofy® Move that were debit cards, between the 1st October and 21st October.

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Click to find out how to [email a copy of the receipt to your customer](#) or [request support for a specific transaction](#).

If you are having trouble finding a specific transaction, or need support - [contact us](#).

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