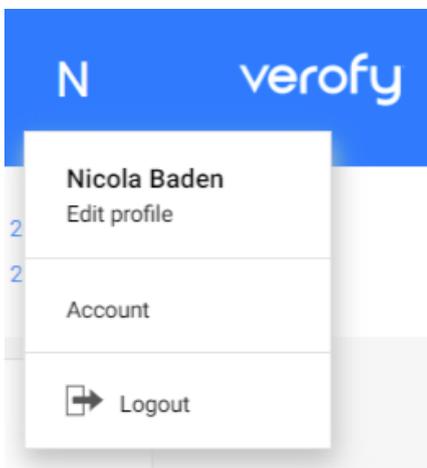


Add your own business logo to your Verofy® Move till receipt

To add your own branding to your Verofy® Move till receipt, head to Verofy® Cloud. **Log in** and head to the first initial of your name in a circle at the top right of the screen - this is the user profile section.



From here, select the **Account** option. This will bring up the business information page in the Account details tab. Click into the **Products** tab to continue.

Dashboard > Account

Last login: 21 May 2024 14:02:27

You will be logged out in: 29:38 minutes

Account details **Products**

In the Products tab, you'll find a list of all your products. Find the Verofy® Move terminal you wish to update the receipt for by using the Serial number. Press **Add logo** to initiate the change of logo.

Account details **Products**

Name	Serial number	Finance start	Finance end		
 Verofy® Move (Wifi/GPRS)		11 May 2023	11 May 2024	Request Support	Add logo
 Verofy® Move (Wifi/GPRS)		5 Jan 2024	5 Jan 2024	Request Support	Add logo
 Verofy® Move (Wifi/GPRS)		5 Jan 2024	5 Jan 2024	Request Support	Add logo
 Verofy® Virtual Terminal		11 May 2023	11 May 2024	Request Support	

This will take you to the Product detail page. From here, you can add your business logo and also choose the business name and address data displayed on your Verofy® Move terminal receipt.

[Back](#)

Product name	Serial number
Verofy® Move (Wifi/GPRS)	XXXXXXXX

Receipt printing

Logo This the logo will be printed on receipts:  Remove Upload logo <small>* Supported formats, BMP, Monochromatic (Black and White). Recommended size 383 x 93 px.</small>	Address Select the address to be on receipts: <input checked="" type="radio"/> Demo Business Trading Address <input type="radio"/> Demo Business Legal Address	Business name Select the name to be on receipts: <input checked="" type="radio"/> Demo Business Trading Name <input type="radio"/> Demo Legal Entity Name
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[Save](#)

To upload a logo, click the **Upload logo** button and update the file.

Make sure that:

- **File type is BMP/Monochromatic (black and white)**
- **Image size is 383 pixels by 93 pixels**

If you upload an image that is bigger than this/not in the correct format, your Verofy® Move will experience crash issues and not work as expected. Double check the file you are uploading to avoid issues later!

Once the file is uploaded, press **Save**. You'll see the below pop up warning about the logo update. This lets you know what will happen next. The download will start on your Verofy® Move after around 10 seconds. After 1-2 minutes, restart the terminal (hold down on the power button on the right hand side). Once the Verofy® Move restarts, the logo and business information will be updated. The next transaction you take will have the new logo/details on the receipt.

Terminal logo update

The system now will push the new logo into your terminal.

When the installation on your terminal started you will hear the beep.
The installation could take around 10 sec.

After the installation you need to reboot the terminal, to apply the new logo for the next receipt.



If you experience any problems trying to upload your business logo, or your Verofy® Move does not update the information required based on the changes you made in Verofy® Cloud, please **get in touch** with us so we can help.

Revision #6

Created 20 May 2024 16:33:56 by Verofy® Support

Updated 22 May 2024 15:46:37 by Verofy® Support