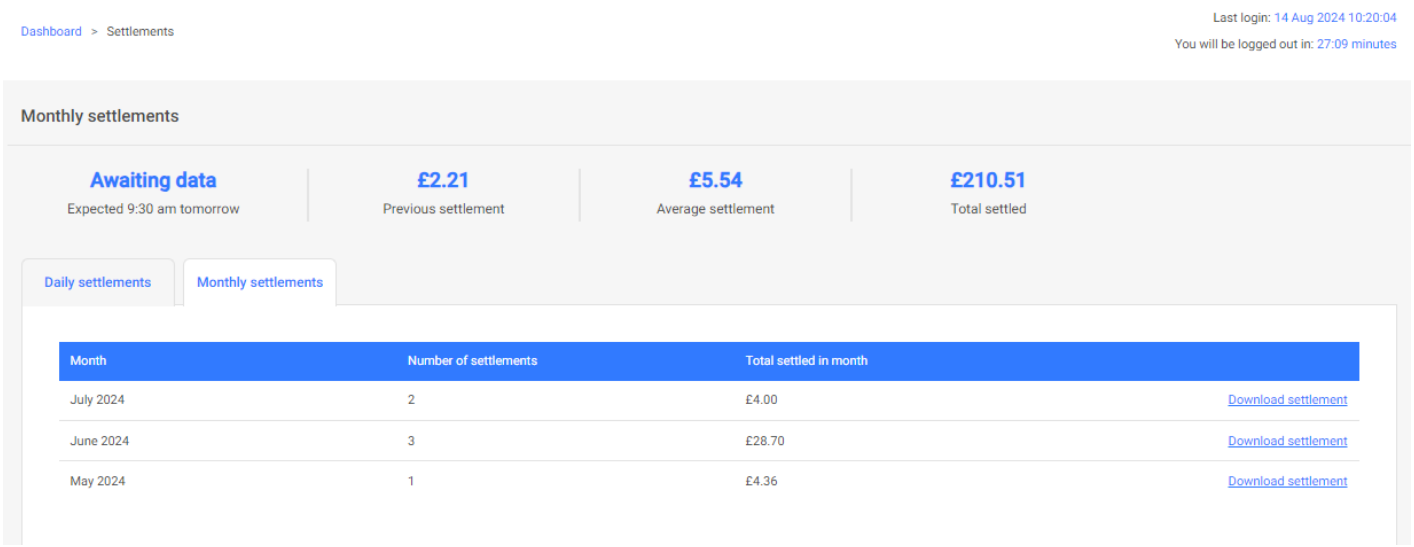
Download monthly summary statements

We'll always provide settlement breakdowns for each individual settlement and you can find out how to access these in Cloud by clicking **here**, but we also provide monthly summary statements in Cloud.

To locate and download your monthly summary statements, head to the **Settlements** tab in Verofy® Cloud.



From the two tabs, select **Monthly settlements**.



Select the **Download settlement** button for the month you require the summary statement for. Here's an example of how your monthly summary statement will look:

BUSINESS NAME
Address line 1
Address line 2
Address line 3
City
Country
Postcode

MID: XXXXXXXXXXXXXXX XXXXXXXXXXXXXXX

Statement period: June 2024

Monthly Verofy® Statement

Total transaction volume	Verofy® Fees	Total net settled
£42.58	£13.88	**£28.70**

Summary of fees

	Quantity	Verofy® Fee	Total
Authorisation fees	213	(Variable)	£8.57
Transaction fees	208	(Variable)	£4.48
Card transaction fees		(breakdown below)	£0.83

Total charges £13.88

Card group rates and fees

Card type	Channel	No. of transactions	Total value	Card rate	Card rate fees
Mastercard Commercial Credit Domestic	Verofy® Move	102	£26.23	2.25%	£0.59
Visa Consumer Debit Domestic	Verofy® Move	30	£3.76	0.49%	£0.02
Mastercard Consumer Debit Domestic	Verofy® Move	72	£7.66	0.49%	£0.04
Mastercard Commercial Credit Domestic	Verofy® Virtual Terminal	4	£4.93	3.10%	£0.18

Verofy® Support

The Verofy® Support team will be ready to assist you. Please review the support hours which are as follows.

Verofy® Phone Support: 0330 460 4672

Verofy® Email Support: help@verofy.support

Verofy® Online Support: verofy.support

Verofy® Settlements and bank holidays: View dates

Verofy® Support Hours

Verofy® Move Support Hours
Monday – Saturday 8:00AM until 23:00PM
Sundays and bank holidays 10:00AM until 17:00PM
Verofy® General Support Hours
Monday – Friday 9:00AM until 17:30PM.
Closed Saturday, Sunday and bank holidays.
Verofy® Service Status Page
Monday – Friday 9:00AM until 17:30PM.
Keep up to date on our service status: Click here

Verofy Limited is a company registered in England and Wales (company registration number 09627233). Registered office: Bank House, Bank Street, Whitefield, Manchester M45 7JF. Authorised and regulated by the Financial Conduct Authority.

Revision #7
Created 14 August 2024 12:53:17 by Verofy® Support
Updated 15 August 2024 11:02:40 by Verofy® Support