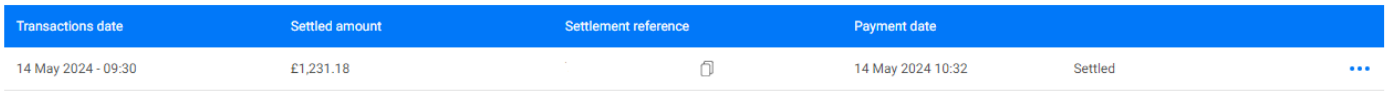
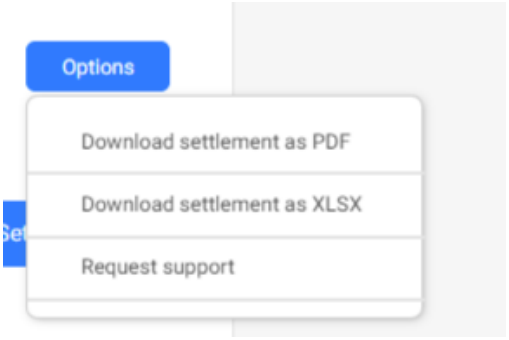
Request support for a settlement

If you need to ask us a question about a specific settlement, you can easily do this in Verofy® Cloud.

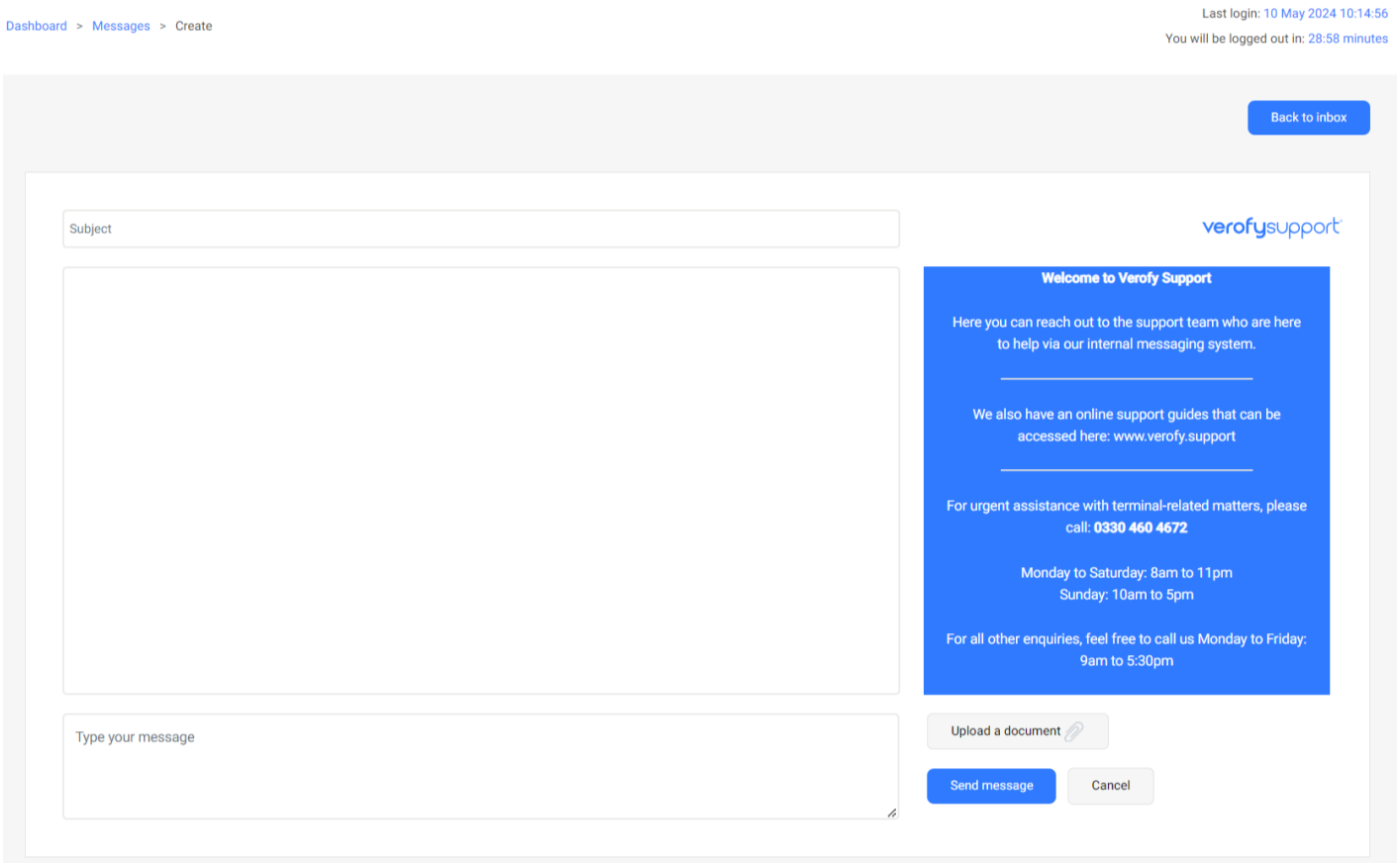
Find the settlement you need to ask us about, then click the three blue dots to load the settlement detail page.



From here, select the **Request support** option.



This will open the **Message centre**. From here, you can write a message to us about a settlement or any other issue. If you raise a request for a specific transaction or settlement, the reference will automatically be added to help us find the record you're needing support with.



Press **Send message** to send your query, we'll get back to you in no time!

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