



Request support for a settlement

If you need to ask us a question about a specific settlement, you can easily do this in Verofy® Cloud.

Find the settlement you need to ask us about, then click the three blue dots to load the settlement detail page.

 and or type unknown

From here, select the **Request support** option.

 and or type unknown

This will open the **Message centre**. From here, you can write a message to us about a settlement or any other issue. If you raise a request for a specific transaction or settlement, the reference will automatically be added to help us find the record you're needing support with.

 and or type unknown

Press **Send message** to send your query, we'll get back to you in no time!

Revision #2

Created 13 May 2024 14:26:33 by Verofy® Support

Updated 14 May 2024 15:54:20 by Verofy® Support