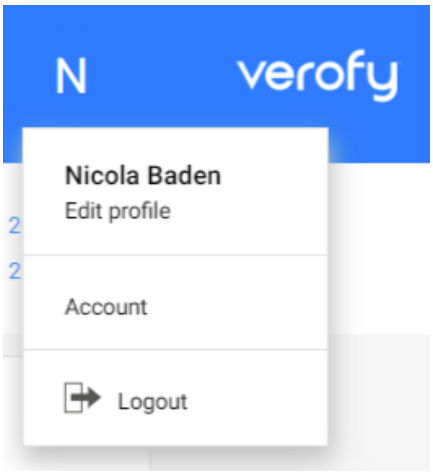
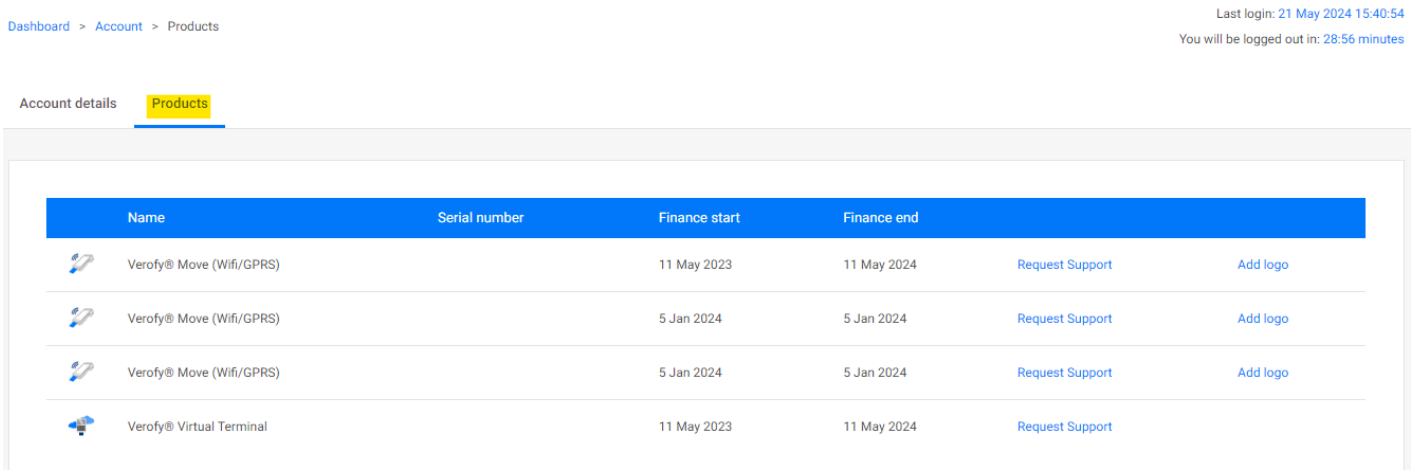
Request support on your product(s)

You can request support on any of your products in Verofy® Cloud. Start by **logging in** and head to the first initial of your name in a circle at the top right of the screen - this is the user profile section.

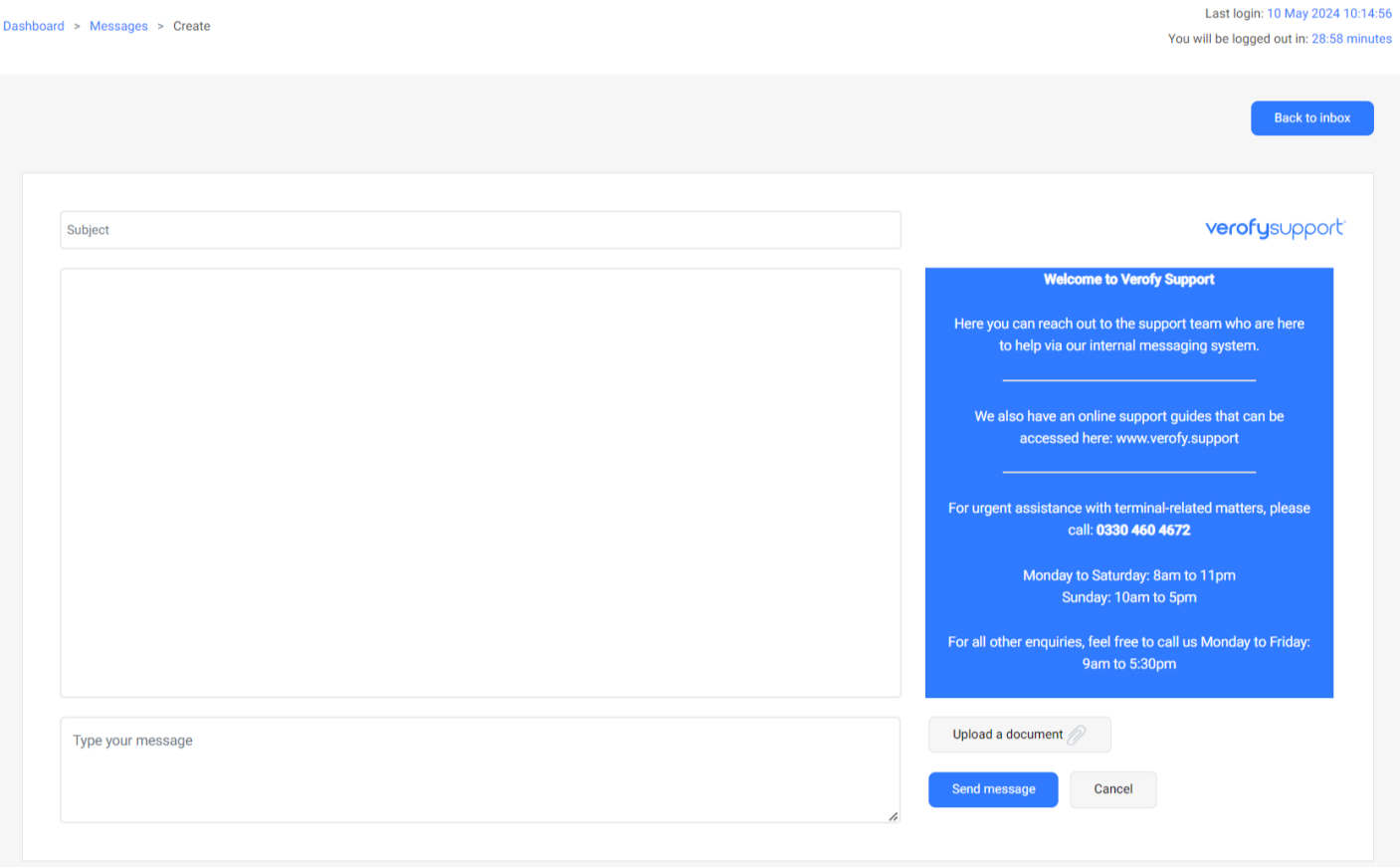


From here, select the **Account** option. You'll be directed to the Account details tab. You need to click into the **Products** tab to find all your products.



From here, you can press **Request Support** if you need to request support on a particular product. This will open the **Message centre**. From here, you can write a message to us about your

product. Our system will add the product information to the message to help us identify which product you need to ask us about.



Press **Send message** to send your query, we'll get back to you in no time!

You can track any message responses in the **message centre**..

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