

Request support on your product(s)

You can request support on any of your products in Verify® Cloud. Start by **logging in** and head to the first initial of your name in a circle at the top right of the screen - this is the user profile section.

image.png and or type unknown

From here, select the **Account** option. You'll be directed to the Account details tab. You need to click into the **Products** tab to find all your products.

image.png and or type unknown

From here, you can press **Request Support** if you need to request support on a particular product. This will open the **Message centre**. From here, you can write a message to us about your product. Our system will add the product information to the message to help us identify which product you need to ask us about.

image.png and or type unknown

Press **Send message** to send your query, we'll get back to you in no time!

You can track any message responses in the **message centre**..

Revision #6

Created 14 May 2024 17:15:00 by Verify® Support

Updated 22 May 2024 11:28:48 by Verify® Support