Take control of your notification settings

To check or change your notification settings in Verofy® Cloud, **log in** and head to the Settings cog at the top right of the screen.
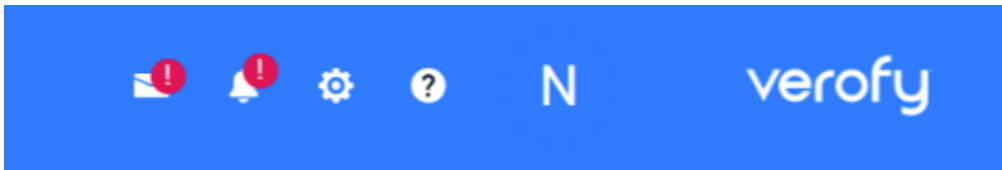
You'll be directed to the Users tab. From here, select the **Notifications** tab. You'll see the default notification settings. This will show you which notification are sent to you by email, push or text (SMS). For any with a tick box, you can amend how you receive notification. Some notifications we have to tell you about and therefore you can't change these (they are identified by the N/A). Select your preferences for the notifications you manage and press **Save** to update the changes.

Users   User groups   Notifications   Login history

Manage your notification settings, select your channel preferences and what you would like us to keep you updated on.

	☑ Select All	✉ Email	🔔 Push	📱 Text
Test				
Customer - Amex MID added	☑	N/A	N/A	☑
Customer - needs to complete reset registration	☑	N/A	N/A	☑
Customer - applicant security not set	☑	N/A	N/A	☑
Customer - applicant security not set chase	☑	N/A	N/A	☑
Customer - Amex not completed chaser	☑	N/A	N/A	☑
Example category 1				
Customer - application declined	☑	N/A	N/A	N/A
Customer onboarding progress				
Customer additional information requested	☑	N/A	N/A	☑
Business updates				
Settlement has now been calculated	☑	☑	☑	N/A
Settlement has now been transferred	☑	☑	☑	N/A
Active support updates	☑	☑	☑	N/A
Account updates				
Updated bank details	☑	☑	N/A	☑
Updated mobile number	☑	N/A	☑	☑

Save   Cancel

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Revision #4
Created 14 May 2024 17:13:47 by Verofy® Support
Updated 20 May 2024 16:00:53 by Verofy® Support