

Updating mobile number

Start off by logging into Verofy® Cloud. If you need help doing so, click [here](#).

You'll need access to your current mobile number to be able to complete verification before updating this to a new one. If you don't have access to your current mobile number, you'll need to **contact us** to discuss this further.

Head to the initial of your name at the top right of your screen in Verofy® Cloud, it's normally in a circle.

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Click the **Edit profile** option, you'll be directed to the Users tab within the Settings area of Verofy® Cloud.

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If you want to update your mobile number, you'll need to authenticate the change. Enter your new mobile number, and then press the **Authenticate Change** button.

You'll be asked to enter the six digit verification code sent to your email address.

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You'll receive an email from no-reply@verofy.support (check your junk folder as it may fall into here).

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Once you enter the code, you'll see the success message if verification has been successful.

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Click the grey X to get back to the edit profile page.

To save the change of mobile number, make sure you press the [Save](#) button on the screen. Failure to do so will mean the new mobile number is not saved.

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Once you have saved the change, user will get an SMS to confirm the change of mobile number.

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The mobile number is now successfully updated.

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