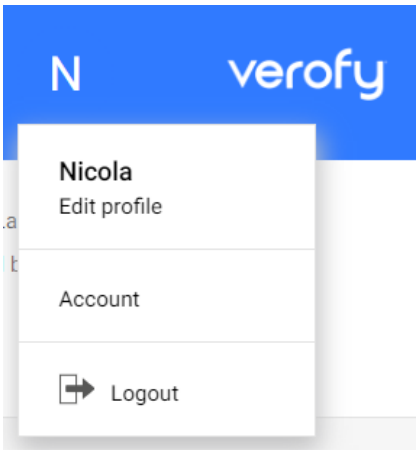
Updating mobile number

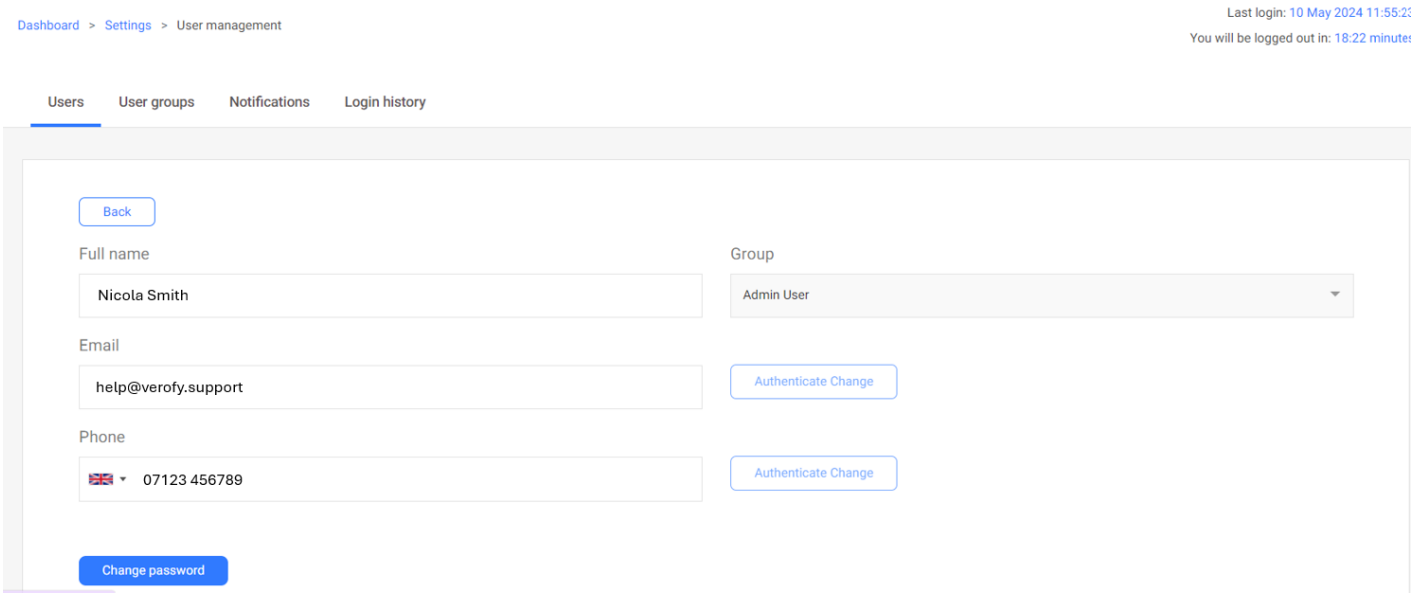
Start off by logging into Verofy® Cloud. If you need help doing so, click **here**.

> You'll need access to your current mobile number to be able to complete verification before updating this to a new one. If you don't have access to your current mobile number, you'll need to **contact us** to discuss this further.

Head to the initial of your name at the top right of your screen in Verofy® Cloud, it's normally in a circle.

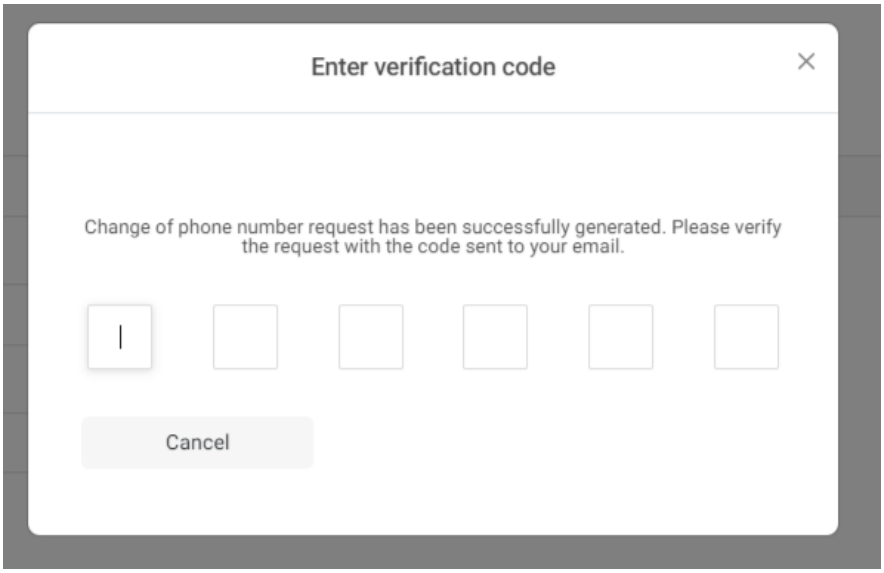


Click the **Edit profile** option, you'll be directed to the Users tab within the Settings area of Verofy® Cloud.

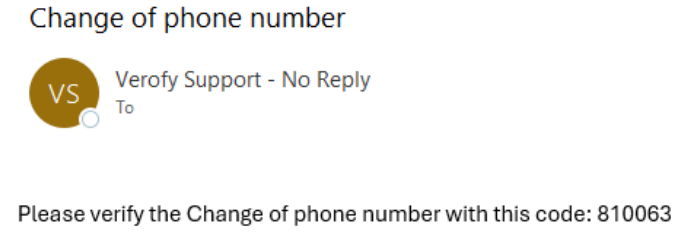


If you want to update your mobile number, you'll need to authenticate the change. Enter your new mobile number, and then press the **Authenticate Change** button.

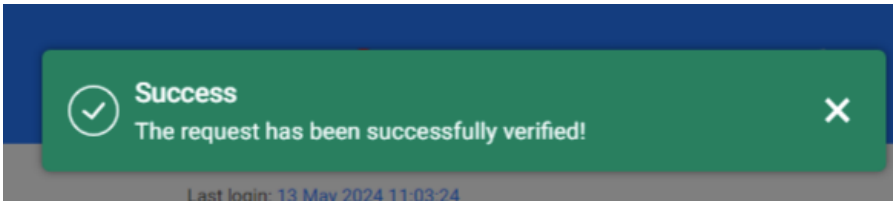
You'll be asked to enter the six digit verification code sent to your email address.

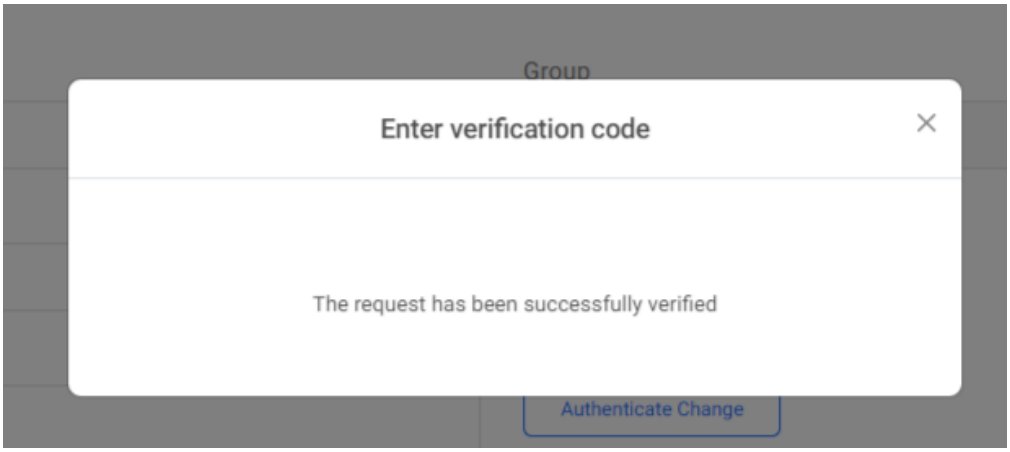


You'll receive an email from no-reply@verofy.support (check your junk folder as it may fall into here).



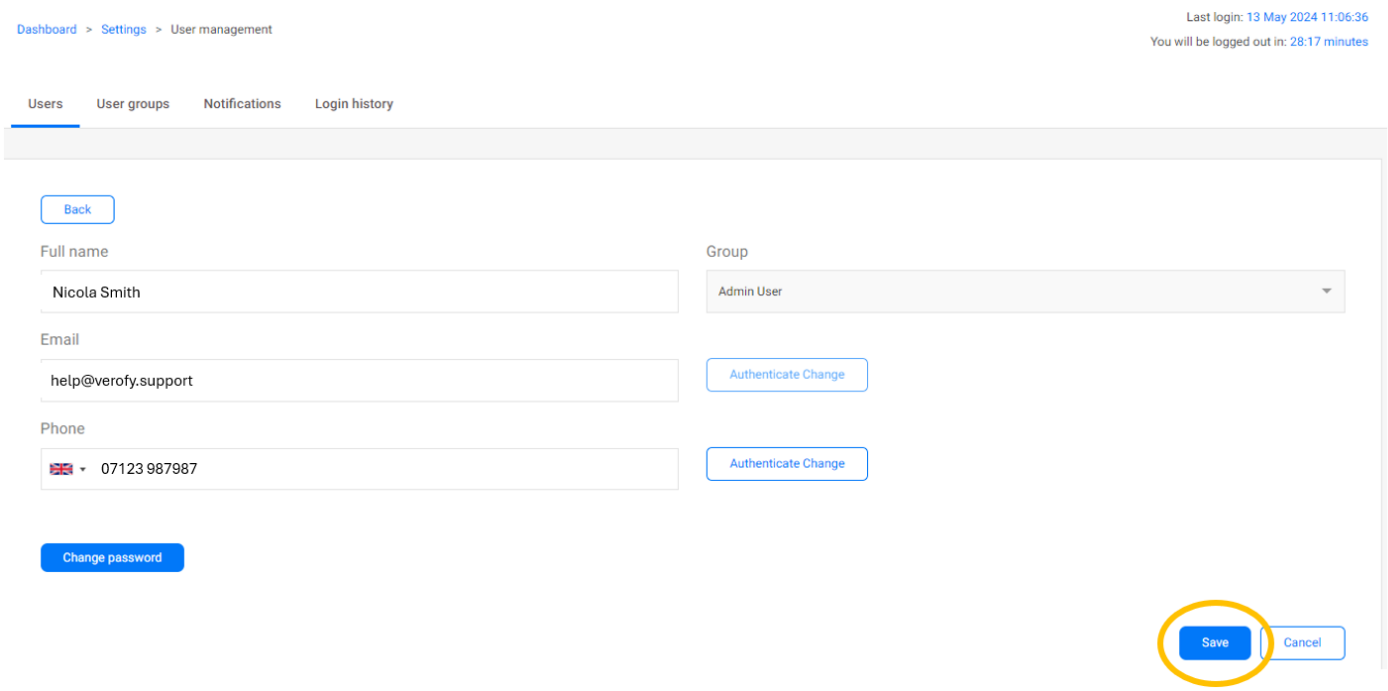
Once you enter the code, you'll see the success message if verification has been successful.





Click the grey X to get back to the edit profile page.

To save the change of mobile number, make sure you press the Save button on the screen. Failure to do so will mean the new mobile number is not saved.



Once you have saved the change, user will get an SMS to confirm the change of mobile number.



The mobile number is now successfully updated.

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