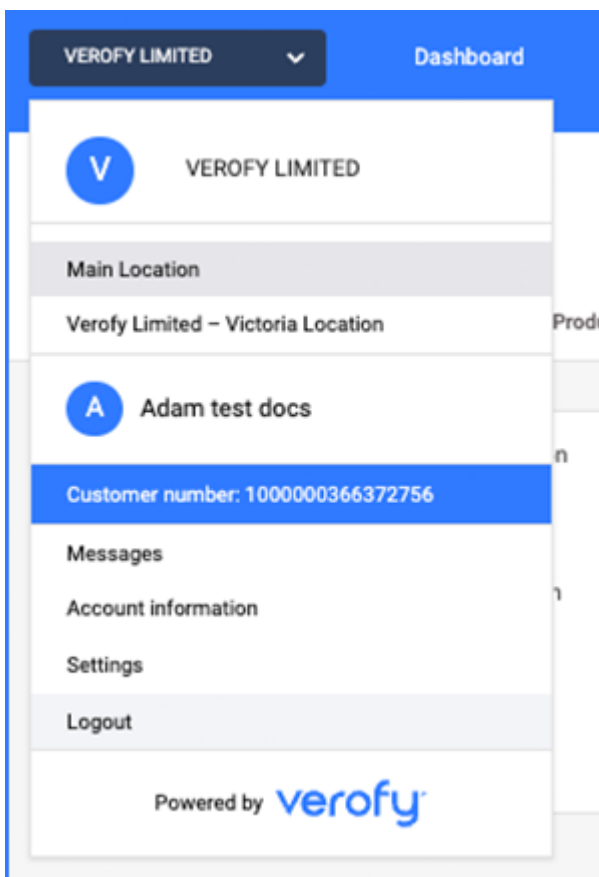


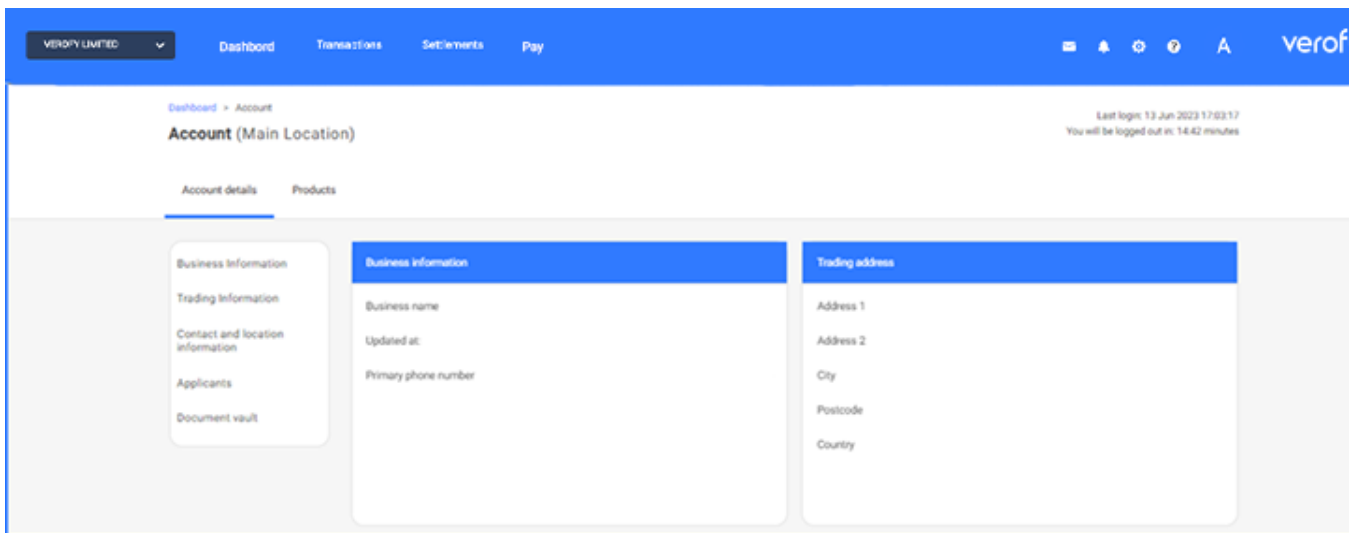
Uploading your logo onto the Verofy® Move receipt

This page shows you how you can personalise your Verofy® Move receipt logo with your business's logo.

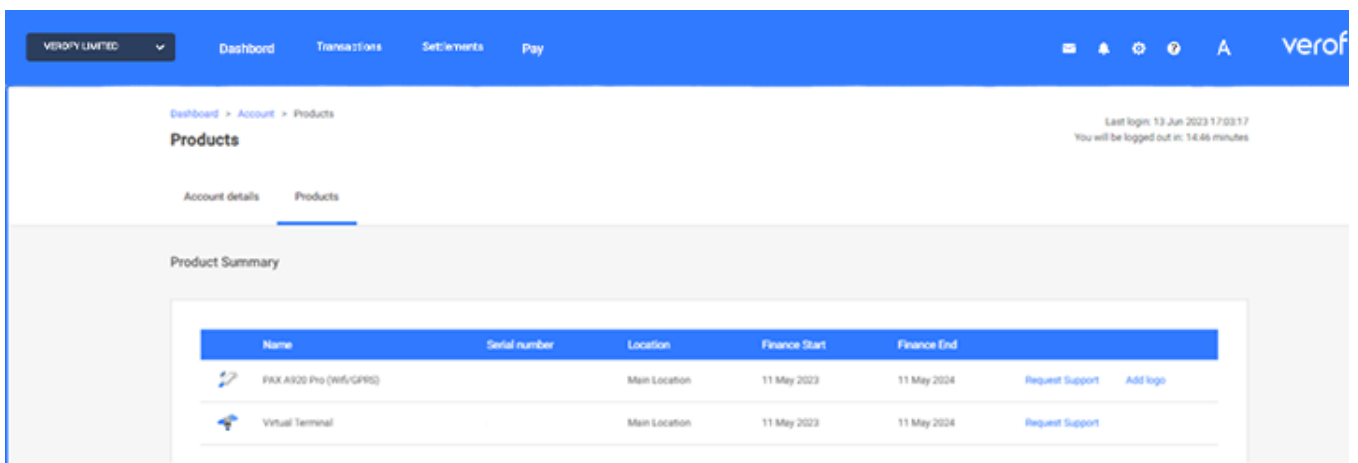
1. From your cloud dashboard, select the drop down arrow and ensure you have selected the location which you want to change the receipts for. Select **Account information** from the list.



2. Click into the **Products** tab from the **Account** page.



3. From the Verofy® Move record, click the **Add logo** button.



4. To add your logo, press **Upload logo** and select your logo. Be sure to check the **logo requirements** section to make sure the logo you are adding is suitable. Once you've added the logo, press save.

The screenshot shows a configuration screen for a PAX A920 Pro device. At the top, there are fields for 'Product name' (PAX A920 Pro (Wifi/GPRS)) and 'Serial number'. Below this is a 'Receipt printing' section. It contains three main areas: 'Logo', 'Address', and 'Business name'. The 'Logo' section shows a preview of a receipt with the word 'Receipt' in a cursive font, with 'Remove' and 'Upload logo' buttons below it. The 'Address' section has a label 'Select the address to be on receipts:' and two radio button options, with the top one selected. The 'Business name' section has a label 'Select the name to be on receipts:' and two radio button options, with the top one selected. A 'Save' button is at the bottom right. A small note at the bottom left states: '* Supported formats, BMP Monochromatic (Black and White). Recommended size 383 x 93 px.'

- You'll then see the pop up appear - this confirms what will happen next. The system will send the logo to the terminal.

The screenshot shows a grey confirmation dialog box with the following text: 'The system now will push the new logo into your terminal. When the installation on your terminal started you will hear the beep. The installation could take around 10 sec. After the installation you need to reboot the terminal, to apply the new logo for the next receipt.' At the bottom, there are two buttons: 'Continue' and 'Cancel'.

- The time for download depends on your internet speed. Don't reboot until you hear the terminal chime (this indicates the download is in progress on the terminal. You can reboot the terminal by holding down on the power button on the right hand side of the terminal for a few seconds, then selecting the **Restart** option.
- Once the terminal reboots, you'll need to log back in with your user ID and password.

The next transaction you take should have the updated logo. If it doesn't, contact us in app and we'll check this out.

Revision #12

Created 28 April 2023 15:25:55 by Verofy® Support

Updated 7 May 2024 15:29:51 by Verofy® Support