

# Verofy® Support and test

The festive season is upon us, and we want to ensure you're fully informed about any changes to our usual opening hours, as well as settlement processing times during this period.

Here's everything you need to know:

## **Verofy® Move Support team**

*They support with everything related to your Verofy® Move device.to your Verofy® Move device.*

**Phone:** 0330 460 4672 (Select Option 1, then Option 1)

### **Opening hours**

24 <sup>th</sup> December:	<b>08:00AM - 23:00PM</b>
25 <sup>th</sup> December:	<b>Closed</b>
26 <sup>th</sup> December:	<b>10:00AM - 17:00PM</b>
27 <sup>th</sup> - 28 <sup>th</sup> December:	<b>08:00AM - 23:00PM</b>
29 <sup>th</sup> December:	<b>10:00AM - 17:00PM</b>
30 <sup>th</sup> December:	<b>08:00AM - 23:00PM</b>
31 <sup>st</sup> December:	<b>08:00AM - 23:00PM</b>
1 <sup>st</sup> January:	<b>10:00AM - 17:00PM</b>
2 <sup>nd</sup> January:	<b>08:00AM - 23:00PM</b>

## **Verofy® Support team**

*They'll support you with all things transactions, settlements and business management.*

**Phone:** 0330 460 4672

**Email:** help@verofy.support

### **Opening hours**

24 <sup>th</sup> December:	<b>09:00AM - 17:30PM</b>
25 <sup>th</sup> - 26 <sup>th</sup> December:	<b>Closed</b>
27 <sup>th</sup> December:	<b>10:00AM - 15:00PM</b>
28 <sup>th</sup> - 29 <sup>th</sup> December:	<b>Closed</b>
30 <sup>th</sup> - 31 <sup>st</sup> December:	<b>10:00AM - 15:00PM</b>
1 <sup>st</sup> January:	<b>Closed</b>
2 <sup>nd</sup> January:	<b>09:00AM - 17:30PM</b>

### **Settlements:**

Over the festive period, there are a number of UK and European bank holidays, these define the settlement processing dates. We've sent communication to all our customers to let them know when they can expect settlements! If you have a query about when to expect settlements, get in touch with us and we'll be happy to help.

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