

Verofy® Support and test

The festive season is upon us, and we want to ensure you're fully informed about any changes to our usual opening hours, as well as settlement processing times during this period.

Here's everything you need to know:

Verofy® Move Support team

They support with everything related to your Verofy® Move device.to your Verofy® Move device.

Phone: 0330 460 4672 (Select Option 1, then Option 1)

Opening hours

24 th December:	08:00AM - 23:00PM
25 th December:	Closed
26 th December:	10:00AM - 17:00PM
27 th - 28 th December:	08:00AM - 23:00PM
29 th December:	10:00AM - 17:00PM
30 th December:	08:00AM - 23:00PM
31 st December:	08:00AM - 23:00PM
1 st January:	10:00AM - 17:00PM
2 nd January:	08:00AM - 23:00PM

Verofy® Support team

They'll support you with all things transactions, settlements and business management.

Phone: 0330 460 4672

Email: help@verofy.support

Opening hours

24 th December:	09:00AM - 17:30PM
25 th - 26 th December:	Closed
27 th December:	10:00AM - 15:00PM
28 th - 29 th December:	Closed
30 th - 31 st December:	10:00AM - 15:00PM
1 st January:	Closed
2 nd January:	09:00AM - 17:30PM

Settlements:

Over the festive period, there are a number of UK and European bank holidays, these define the settlement processing dates. We've sent communication to all our customers to let them know when they can expect settlements! If you have a query about when to expect settlements, get in touch with us and we'll be happy to help.

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