

Taking payments via Verofy® Moto

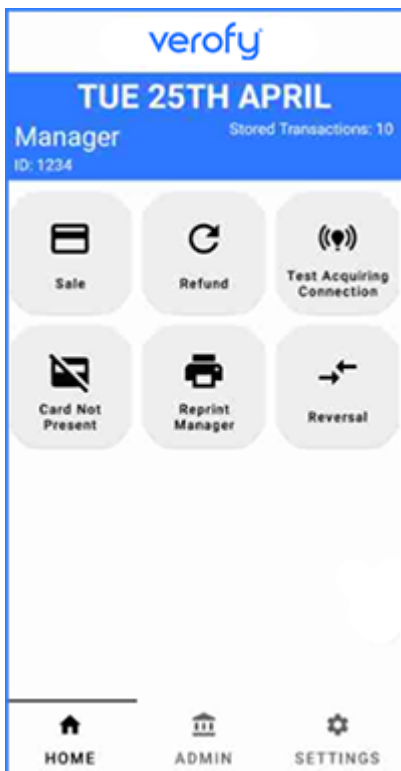
This page talks you through how to take a payment when your customer is paying for their goods or services remotely.

Verofy® Moto transactions taken through your Verofy® Move are charged at a Non-Secure rate.

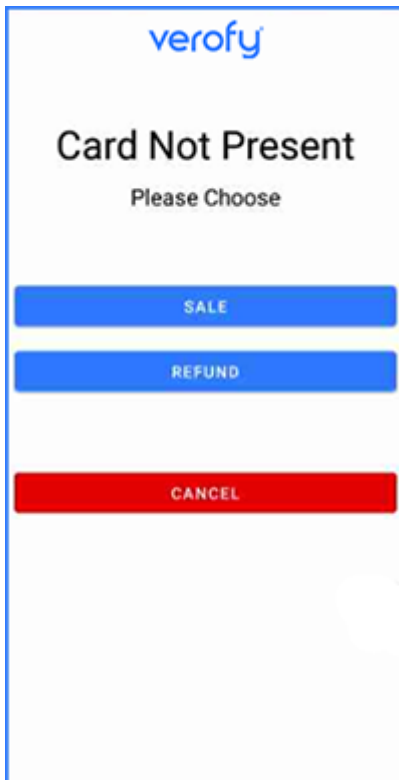
You'll only have access to take Verofy® Moto Transactions if you declared that you required this during your onboarding with us. If you don't have this option and would like to add this, you can request it through your app via the Message Centre.

BEWARE! Card Not Present are regarded as higher risk as they are more susceptible to fraudulent activity which can lead to Chargebacks. Make sure you know your customer when taking payments remotely to reduce the risk of being exposed to fraudsters.

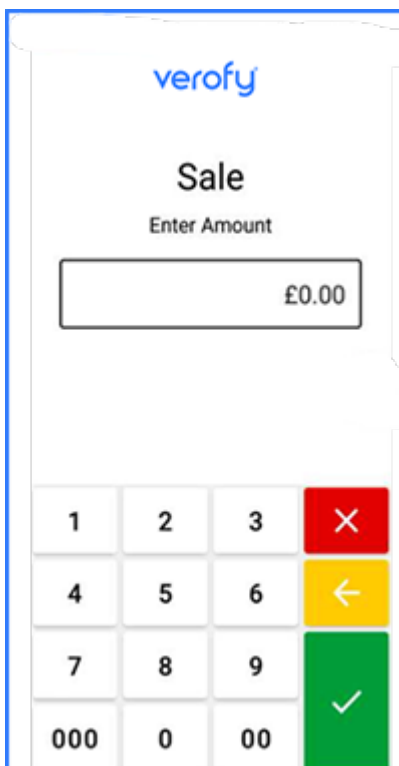
1. Once you've logged into your terminal, select 'CNP' from the **Home** screen.



2. Select 'Sale' from the options presented.



3. Enter the amount of the sale using the keypad. When you've entered this, press the green tick.



4. You'll then need to enter the long 16 digit card number (the customer will need to confirm this to you). Once entered, press submit.



The image shows a mobile app interface for Verofy. At the top is the 'verofy' logo in blue. Below it, the text 'Sale: £1.00' is displayed in bold. Underneath, the prompt 'Enter Card Number' is shown. A text input field with the placeholder 'Card Number' is provided. At the bottom, there are two buttons: a grey 'CANCEL' button and a blue 'SUBMIT' button.

5. Next, you'll need to enter the expiry date of the card, Once you've done this, press the green tick.



The image shows the next screen in the Verofy mobile app. It features the 'verofy' logo at the top, followed by 'Sale: £1.00' and the prompt 'Enter Expiry Date'. A text input field with the placeholder 'MM/YY' is shown. Below the input field is a numeric keypad with digits 1 through 9 and 0. To the right of the keypad are three vertical buttons: a red button with a white 'X' (clear), a yellow button with a white left arrow (back), and a green button with a white checkmark (confirm). A small black circular icon with a white 'x' is positioned over the green confirm button.

6. You'll then need to enter the 3 digit security code (CVV) from the back of the card. The customer will need to confirm this to you. Once entered, press submit.



verofy

Sale: £1.00

Enter CVV Number

CVV

CANCEL SUBMIT

This screenshot shows the Verofy mobile app interface for entering a CVV number. At the top, the 'verofy' logo is in blue. Below it, the text 'Sale: £1.00' is displayed in bold black, followed by 'Enter CVV Number' in a smaller font. A text input field with the placeholder 'CVV' is centered. At the bottom, there are two buttons: a grey 'CANCEL' button and a blue 'SUBMIT' button.

7. Next, you'll need to enter the **numbers only** from the post code that the card is registered to. The customer should be able to provide this information to you. Once entered, press the green tick.



verofy

Sale: £1.00

Enter Post Code

1 2 3 X

4 5 6 ←

7 8 9

0 ✓

This screenshot shows the Verofy mobile app interface for entering a post code. At the top, the 'verofy' logo is in blue. Below it, the text 'Sale: £1.00' is displayed in bold black, followed by 'Enter Post Code' in a smaller font. A text input field is centered. Below the input field is a numeric keypad with buttons for digits 1 through 9, 0, a red button with a white 'X' (delete), and a yellow button with a white left arrow (previous). A green button with a white checkmark (confirm) is located at the bottom right of the keypad.

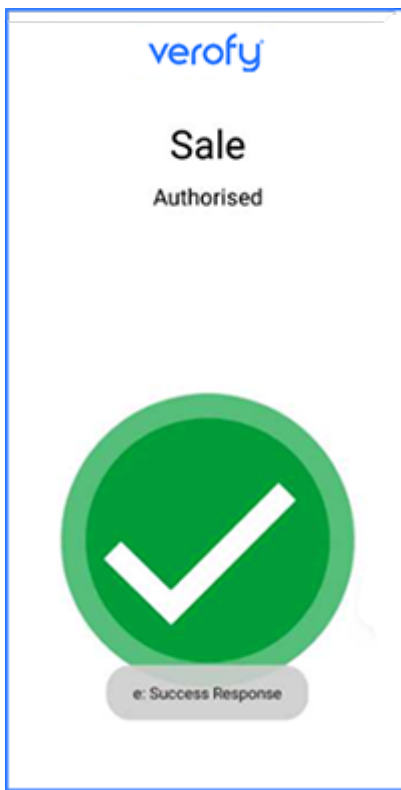
8. You'll then need to enter the house name or number that the card is registered to. The customer should be able to provide this information to you. Once entered, press next.

The image shows a mobile app interface for 'verofy'. At the top, the 'verofy' logo is in blue. Below it, the text 'Sale: £1.00' is displayed in bold. Underneath, the prompt 'Enter House Number' is shown. A white rectangular input field is centered below the prompt. At the bottom of the screen, there are two buttons: a grey 'CANCEL' button on the left and a blue 'NEXT' button on the right. A small green circular icon with a white 'X' is visible on the right side of the screen. A standard QWERTY keyboard is visible at the bottom of the screen.

9. Next, you'll be asked if you wish to add an Optional Reference to the transaction. If you don't want to add a reference, press submit.

The image shows a mobile app interface for 'verofy'. At the top, the 'verofy' logo is in blue. Below it, the text 'Sale: £1.00' is displayed in bold. Underneath, the prompt 'Enter Optional Reference' is shown. A white rectangular input field is centered below the prompt. At the bottom of the screen, there are two buttons: a grey 'CANCEL' button on the left and a blue 'SUBMIT' button on the right. A standard QWERTY keyboard is visible at the bottom of the screen.

10. The transaction will then process, and the terminal will show the 'Success' screen if the transaction attempt is successful.



If the payment is unsuccessful, the terminal will show the 'Decline' screen - this means the transaction has not completed successfully.

11. The terminal will then print the Customer copy of the receipt, followed by the Merchant copy.





This completes the transaction.

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