

Changing the password on your Verofy® Move

This page explains how to change the password on your Verofy® Move for the supervisor user ID - reducing the risk of unwanted access.

You'll need to know your password in order to change it. If you have forgotten your password, you'll need to contact us by calling 0330 460 4672 or via the message centre in Verofy® App or Verofy® Cloud to reset your login details.

1. Once you're logged into your Verofy® Move with the supervisor login, select the **Admin** menu.



2. Select the **User Manager** option, then you'll be presented with the below screen.



User Report



Add User



Delete User



Change
Password



Reset
Password



Back



HOME



USERS



SETTINGS

3. To change the password, press the **Change Password** option. You'll then need to enter the current password for the user. Once you've entered this, press **log in**.

Password Entry

Please enter user credentials

Password

LOG IN

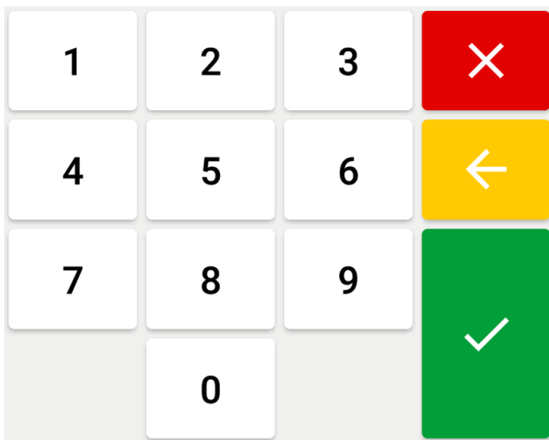
1	2	3	✕
4	5	6	←
7	8	9	✓
	0		

- Next, you'll need to enter the new password you want to set. Once entered, press the green tick.

Change Password

Please enter a new password

Password

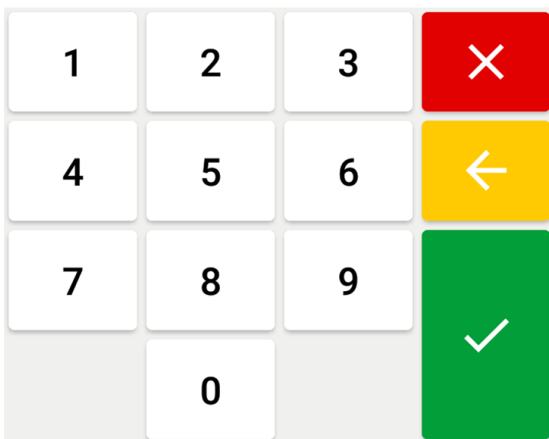


5. Your Verofy[®] Move will ask you to re-confirm the new password. Once you've done this, press the green tick. If the passwords do not match, the terminal will inform you of this.

Confirm Password

Please confirm your password

Password



6. Once the password successfully changes, the Verofy[®] Move will return to the Home screen.

verofy[®].support

THU 30TH OCTOBER

Manager

ID: 1234

Network: Wi-Fi (100%)

Term ID: 1850652596



Sale



Refund



Test Acquiring
Connection



Card Not
Present



Reprint
Manager



Reversal

Password successfully
reset

HOME

ADMIN

SETTINGS

That's it! You've successfully changed your password.

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